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## INTERMEDIATE SERVER MANGEMENT TEAM TECHNICIAN

(INFORMATION TECHNOLOGY SPECIALIST III) **SALARY:** \$33,435 - \$75,033 WORK LOCATION: 206 S. 17th Ave. Phoenix, AZ

The Information Technology Group is looking for a motivated, career-minded, intermediate level technician to join its Server Management Team!

Job Description: This position reports directly to the Server Team Manager. Day-to-day activities include but are not limited to the following:

- Incident handling and problem solving
- Leading and participating in cross functional technical projects and service requests
- The installation, management and troubleshooting of Windows servers, Active Directory/Group Policy
- Refining business processes/efficiency improvements
- Creation and upkeep of the team's configuration and change management documentation
- Management and maintenance of the team's vital monitoring systems, (HP Systems Insight Manager, Solar Winds Orion Network Performance Monitor, Citrix EdgeSight, etc)
- Participate in after-hours, callback rotation

## Knowledge, Skills, and Abilities:

In order to view the Knowledge, Skills and Abilities required to qualify for this position and to apply on-line, please go to www.azstatejobs.gov search for jobs using key word ADOT and scroll to find job title Intermediate Server Management Team Technician, # 44385. Click on the job to see a complete description and then click on the "Apply" button. Should you need additional information please email MGuerra@azdot.gov or call 602-712-6206.

Arizona State Government is an AA/EOE/ADA Reasonable Accommodation Employer. All newly hired employees are subject to the E-Verify Employment Eligibility Verification Program.

The State of Arizona provides an excellent comprehensive benefits package, including a top-ranked retirement plan, low-cost health coverage, supplemental policies such as dental, vision and shortterm disability. A generous leave program is offered which includes 12-21 days vacation (based upon years of service), 10 paid holidays and 12 days of sick leave. Our work environment offers multiple training opportunities and encourages career development.



**Equal Opportunity Employer.**